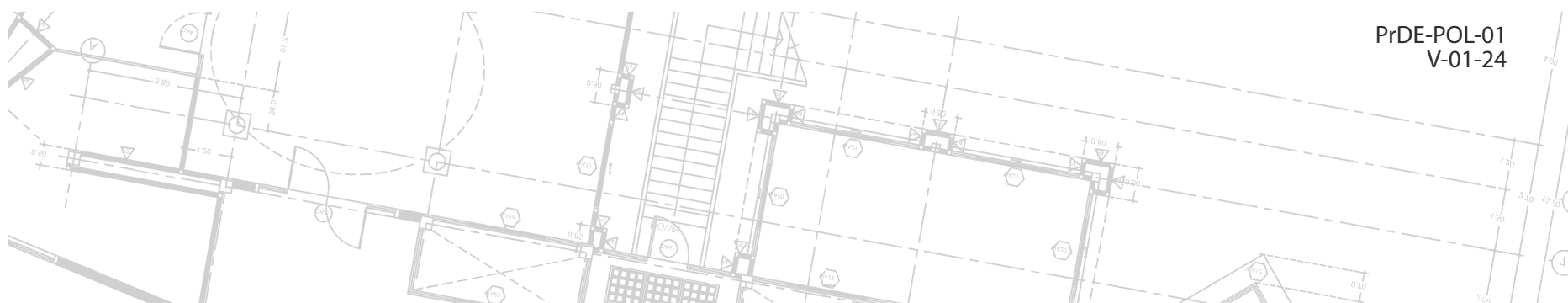


JEAN HERMANN  
Public Works  
Building  
www.jherm.ci



## QUALITY POLICY

In an increasingly complex and booming environment, Jean HERMANN, a company specializing in the field of building geotechnics and public works, with its know-how and its innovative and ecological techniques, aims by 2026, position itself among the leaders in its field of activity, particularly in Côte d'Ivoire, in the sub-region and internationally.

To achieve this, Jean HERMANN is committed to the implementation of a quality management system (QMS), based on the requirements of the international standard ISO 9001 version 2015. This approach will ensure control and guarantee continuous improvement in quality, guaranteeing permanent satisfaction of its customers and relevant interested parties.

This system is structured around three (03) major axes:

- Guarantee quality and secure products and services, respecting legal, regulatory, normative and contractual requirements, in order to offer an ideal living environment to all of our customers;
- Improve our know-how through the acquisition of ecological and innovative techniques, internationally recognized;
- Ensure the highest level of satisfaction of our customers and relevant interested parties.

These areas of our quality policy are applied to all of our processes, through the definition of appropriate quality objectives.

In my capacity as General Manager, I undertake to provide the necessary means for the effective implementation of the Quality Management System and its continuous improvement. I also undertake to comply with legal and regulatory obligations as well as to satisfy all applicable requirements.

The Quality, Safety and Environment Manager monitors the implementation of the QMS and regularly reports to me on its progress.

Attaching great importance to this approach, I expect total, unreserved involvement from all staff and I call on them to take with me the commitment to quality, for a competitive and sustainable company.

JUIL. 2nd 2024

**Brice H. GNAMBRI**  
General Manager

### Jean HERMANN

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